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Author(s) Name	M. Mahmudul Hasan, Pericles Loucopoulos, Dimosthenis Anagnostopoulos, Mara Nikolaidou
Contact Email(s)	m.hasan@aiub.edu
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Abstract

Electronic Government has been gathering momentum in research and practices since last decade. It is the contribution and benefit of ICTs to improve the government services to citizen and business organizations through the efficient intra-government operations. However, the introduction of e-Government services have become challenging nowadays because of the growing number of policies and regulations that needs to be compliant in the e-Government system development. The non-compliance of the regulatory requirements from policy and regulation may cause a significant consequence in the e-Government project development. This paper investigates and analyzes various concepts of e-Government regulatory requirements compliance from published literatures employing Systematic Literature Review (SLR). The results and analysis of this paper can serve the e-Government researchers and practitioners as a means of better understanding the ambiguous issues of regulatory requirements in e-Government system development to be compliant with the enacted policies and regulations.

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