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Abstract

In this study of opinion analysis, we propose a new algorithm which takes the Public University Admission System in Bangladesh issue as the case study. This



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study reviews previous approaches of opinion analysis to identify drawbacks and strengths in manual approach and procedures. This study proposes a hybrid approach of sentiment analysis including supervised machine learning algorithm and lexicon-based approach to overcome the drawbacks of manual approach. For the development of the algorithm, corpus data-store including keywords and machine learning approach's rule-based classifier's if-else method has been used which is able to categorize the given sentences by using the data store. On the basis of the algorithm, we develop a computerized approach for checking whether the algorithm is working or not. The evaluation on computerized opinion analysis approach indicates significantly better and effective results in comparison with the manual approach.