



# AIUB DSpace Publication Details

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## Abstract

Electronic service in the domain of e-Government has been gaining research attention over past two decades. This paper reports on a literature review of the published e-Government service research and provides an analysis of the research development in terms of research themes, regional context, research perspective, data analysis method, and research approach. The results of this analysis can serve the e-Government research communities as a means of understanding the e-Government service research development and future research agenda. The finding of this paper shows that e-Government service research is conducted in the theme of adoption, evaluation, interoperability, etc. The research is conducted both in the context of economic developed and developing countries mainly in citizen perspective. Empirical data analysis method and descriptive approach are mostly employed in the research.

