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| **Abstract:** |  |
| Abstract— Electrical and Electronic Engineering (EEE) Department of Southeast University considers student opinion as an essential component of the continuous quality improvement process of the programme offered by the department. In this view, a survey form was designed to identify six broad categories of the factors that determine the student satisfaction level. In each category, several questions were included to rate their level of satisfaction with each factor. The main focusing areas were quality of learning environment, academic strengths, campus life, physical facilities, management, and leadership, as well as extra- and co-curricular activities of the department. Responses were taken on a five-point Likert scale for each question. Sample sizes were chosen based on the Krejcie and Morgan formula from the group of 580 registered existing students of the EEE department of Southeast University. Finally, the collected data were analyzed to determine the satisfaction level of EEE students studying at Southeast University. | |